

## SERVICES PROVIDED THROUGH THE BIDA OSS PORTAL

1. BIDA is working to create a business-friendly environment in Bangladesh. BIDA has developed an One Stop Service portal under the OSS Act, 2018 and the OSS (Bangladesh Investment Development Authority) Rules, 2020. This portal aims to provide all services related to businesses from a single window.
2. BIDA has identified 154 business-related services of more than 40 agencies and working to provide all those services from the OSS portal.
3. Currently, 47 services of 15 different agencies are being provided through the BIDA OSS portal. Now **service recipients (SR)** can get these services from their computer/home/office. **Can log in to the BIDA OSS portal for all the 47 services of 15 agencies.** General data will be uploaded automatically from the NID server. After log in to the BIDA portal, SR can apply for 47 services at a time. So, SR can avoid the personal visit, save time (by skipping visit to 15 different offices in different locations) and save money to get the following services from the BIDA OSS portal:

4.

SL.	ORGANIZATION	SERVICE
1.	Bangladesh Investment Development Authority (BIDA)	Project Registration (New)
2.		Visa Recommendation (New)
3.		Visa Recommendation (Amendment)
4.		Visa on arrival
5.		Visa on arrival (Amendment)
6.		Work Permit (New)
7.		Work Permit (Extension)
8.		Work Permit (Amendment)
9.		Work Permit (Cancellation)
10.		Office Permission (New)
11.		Office Permission (Extension)
12.		Office Permission (Amendment)
13.		Office Permission (Cancellation)
14.		IRC Recommendation (1 <sup>st</sup> Adhoc)
15.		IRC Recommendation (2 <sup>nd</sup> Adhoc)
16.		Remittance Service
17.	Register of Joint Stock Companies and Firms (RJSC)	Name Clearance
18.		Company Reistration
19.		Branch Office/ Liaison Office
20.	National Board of Revenue (NBR)	eTIN (Company)
21.		eBIN
22.	Sonali Bank	Online Payment
23.	Election Commission	NID Verification
24.	Security Services Division	Security Clearance Issuance
25.	Chattogram Development Authority (CDA)	Land Use Clearance
26.	Directorate of Environment	Site Clearance (Green)
27.		Site Clearance (Orange A)
28.		Site Clearance (Orange B)
29.		Site Clearance (Red)
30.		Environment Clearance (Green)
31.		Environment Clearance (Orange A)
32.		Environment Clearance (Orange B)
33.		Environment Clearance (Red)
34.		Environment Clearance Renewal (Green)
35.		Environment Clearance Renewal (Orange A)
36.	Environment Clearance Renewal (Orange B)	

37.		Environment Clearance Renewal (Red)
38.		EIA Approval
39.		TOR Approval
40.		Zero Discharge Approval
<b>SL.</b>	<b>ORGANIZATION</b>	<b>SERVICE</b>
41.	Office of the Chief Controller of Import and Export (CCI&E)	Import Registration Certificate
42.	Dhaka South City Corporation	Trade License Issuance
43.	Bangladesh Power Development Board	New Electricity Connection
44.	Dhaka Power Distribution Company	New Electricity Connection
45.	Dhaka Electric Supply Company (DESCO)	New Electricity Connection
46.	Northern Electric Supply Company (NESCO)	New Electricity Connection
47.	West Zone Power Distribution Company (WZPDCO)	New Electricity Connection

4. Another 4 services will soon be provided from 15th July 2021, which are:

SL	ORGANIZATION	SERVICE
1.	Chattogram Development Authority (CDA)	Construction Permit
2.		Special Project Approval
3.	Bangladesh Investment Development Authority (BIDA)	Project Amendment
4.	Rural Electrification Board (REB)	New Electricity Connection

5. A total of 51 services of 16 agencies will be in live from 15th July. The rest of the services will be integrated as soon as possible so that investors can get all necessary services from a single point.

6. Please feel free to contact for any queries and assistance about BIDA OSS portal:

a. Director, OSSRR, BIDA. Email: [dirossrr@bida.gov.bd](mailto:dirossrr@bida.gov.bd)

b. Assistant Director, OSS, BIDA. Email: [ad.oss@bida.gov.bd](mailto:ad.oss@bida.gov.bd)

## **REFORMS ALREADY ACCOMPLISHED FOR EASE OF DOING BUSINESS**

1. The Ease of Doing Business (EODB) index is considered a universally accepted comparative benchmark of the business environment globally. The Government has set an ambitious target to achieve a **double-digit ranking by 2022**. Government agencies have reformed many acts, rules, procedures, and regulatory regimes for making a favorable environment for private investment in Bangladesh.

### **2. INDICATOR WISE REMARKABLE REFORMS ALREADY DONE:**

#### **A. STARTING A BUSINESS INDICATOR (Present Rank: 131)**

1. Company seal is not required for submission documents
2. Companies registered with RJSC or BIDA can get a trade license in 2 days
3. Name clearance, company registration, and fee payment in RJSC will be obtained with one application
4. Risk-based inspection (less than 20%) to issue VAT registration will be done within 3 days for RJSC registered companies in Dhaka and Chattogram.

#### **B. REGISTERING PROPERTY INDICATOR ( Present Rank: 184)**

1. The mutation is now done in 7 days for the company to company land transfer
2. Only one mutation is required for the company to company land transfer
3. Company to company land transfer fee on property value in municipal areas of Dhaka and Chattogram is reduced to 1% from 2%
4. The original copy of the land deed for a company-to-company land transfer is now given in 7 working days
5. The non-encumbrance certificate is now issued in to 2 days

#### **C. CONSTRUCTION PERMITS INDICATOR (Present Rank: 135)**

1. Land use clearance is now issued in a maximum of 7 days from RAJUK and CDA
2. The construction permit is issued in 7 working days for low-risk establishments RAJUK and CDA
3. Occupancy certificate is issued in 5 working days RAJUK and CDA
4. Following documents need not be submitted in RAJUK and CDA for low-risk residential buildings and warehouses :
  - Clearance from DoE, Fire Service, DESCO and WASA
  - Cadastral map
  - Specialized project clearance
  - Soil test report
  - Clearance from ward commissioner

#### **D. GETTING ELECTRICITY INDICATOR (Present Rank: 176)**

New electricity connection to warehouses in industrial zones in Dhaka and Chittagong is now given (up to 80 kW) within 7 working days through 2 procedures (maximum)

#### **E. GETTING CREDIT INDICATOR (Present Rank: 119)**

2 years of historical data on credit information of borrowers is now available from the credit information bureau report.

#### **F. PROTECTING MINORITY INVESTORS INDICATOR (Present Rank: 72)**

1. The extent of shareholders rights, the extent of ownership and control, corporate transparency, disclosure has been increased
2. The time for calling AGM has been extended to 21 days from 14 days
3. Shareholder contains 5% share can now give agenda to AGM.

G. **TRADING ACROSS BORDER INDICATOR** (Present Rank: 176)

(In Import)

1. The cost to import border compliance has been reduced to \$ 180 from US\$ 900
2. The cost to import documentary compliance has been reduced to US\$ 50 from US\$ 370
3. The time to import border compliance has been reduced to 72 hours from 216 Hours
4. The time to import documentary compliance has been reduced to 24 hours from 144 Hours

(In Export)

1. The cost to export border compliance has been reduced to \$ 200 from US\$ 408
2. The cost to export documentary compliance has been reduced to \$ 100 from US\$ 225
3. The time to export border compliance has been reduced to 36 hours from 168 Hours
4. The time to export documentary compliance has been reduced to 2 hours from 147 Hours

H. **PAYING TAX INDICATOR** (Present Rank: 151)

Corporate Tax has been reduced to 30% from 35%